



# YEEUU App Operation Manual

Thanks for supporting YEEUU smart lock!  
Any questions which you can not solve with help of this manual and FAQ,  
please kindly contact 341802374@qq.com.

For more videos please follow us on YouTube: YEEUU.  
YEEUU.com

- How to connect locks.
- How to use App to unlock the door.
- How to set fingerprint.
- How to set the NFC card
- How to add family members and share permissions
- How to remove users.
- How to remove device (How to change owners).
- How to make the lock staying "unlock status".
- The connection is unlocked.

## 1. How to connect locks.

Step 1: Open Google play or App Store.



Step 2: Download and install "YEEUU" App.

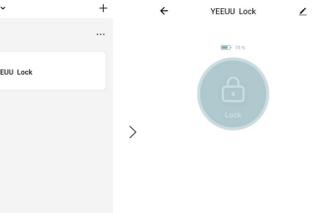
Screenshot Representation:

- Open "YEEUU" App
- Login
- Click "Add Device"
- Click "Auto Scan"
- Click "Start scanning"
- Keep searching for 10s
- Find "New Device"
- Click "Next"
- Smart lock blue light flashing
- Connection successful and rename.
- Successful
- Click "Done"

## 2. How to use App to unlock the door.

Keep the lock connected and click "Lock".

Status:



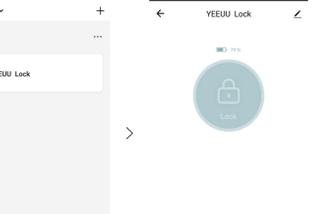
Screenshot Representation:

- Open "YEEUU" App
- Click "Lock"
- Keep connection and Click this button
- Click "confirm"

## 3. How to set fingerprint.

Keep your Smartphone connected with the lock. Input fingerprint in "Set".

Status:



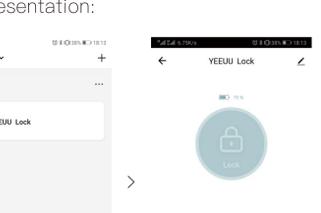
Screenshot Representation:

- Open "YEEUU" App
- Click "Lock"
- Keep connection
- Click "Set"
- Click "Finger management"
- Click "add Finger"
- Click User
- Click "Start collecting"
- Capture fingerprints 1 times
- Set the name and click "confirm"
- Successful

## 4. How to set the NFC card

Keep your Smartphone connected with the lock. Input card in "Set".

Status:



Screenshot Representation:

- Open "YEEUU" App
- Click "Lock"
- Keep connection
- Click "Set"
- Click "Door card management"
- Click "Door card management"
- Click User
- Start collecting
- Activating
- Successful

## 5. How to add family members and share permissions

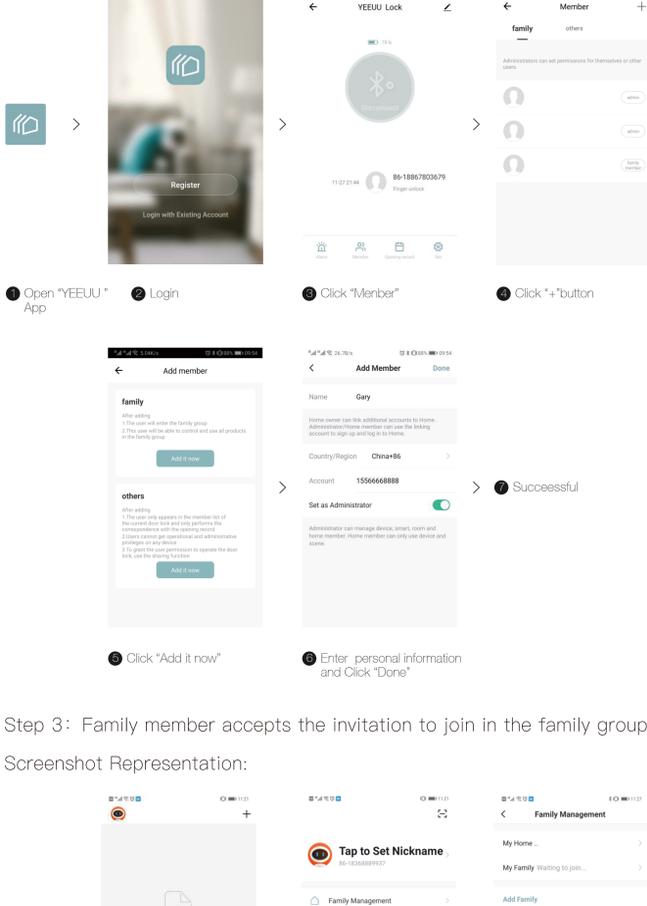
Step 1. FAMILY members have to register an "YEEUU Smart" account for using this function.

Screenshot Representation:

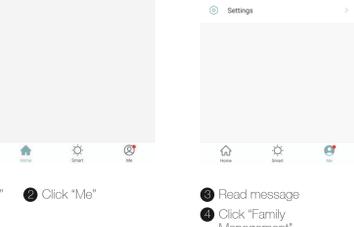
- Open "YEEUU" App
- Use mobile phone number to register
- Successful

Step 2: Administrator adds members.

Screenshot Representation:



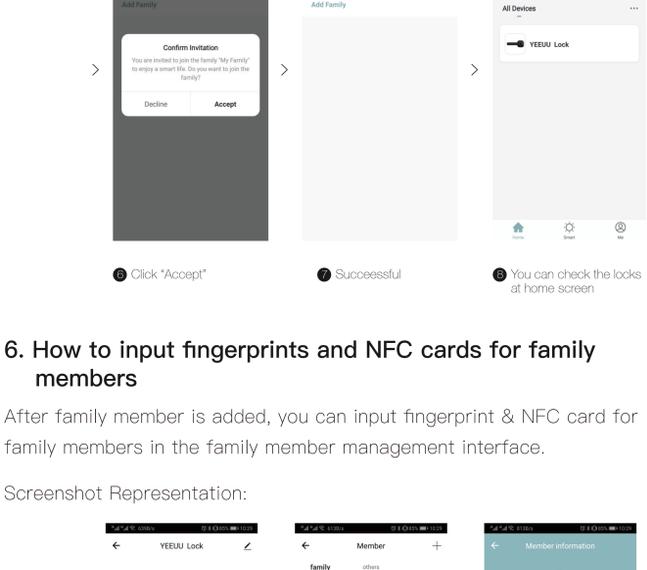
1. Open "YEEUU" App
2. Login
3. Click "Member"
4. Click "+" button



5. Click "Add it now"
6. Enter personal information and Click "Done"
7. Successful

Step 3: Family member accepts the invitation to join in the family group.

Screenshot Representation:



1. Open "YEEUU" App
2. Click "Me"
3. Read message
4. Click "Family Management"
5. Waiting to join and Click "My Family"

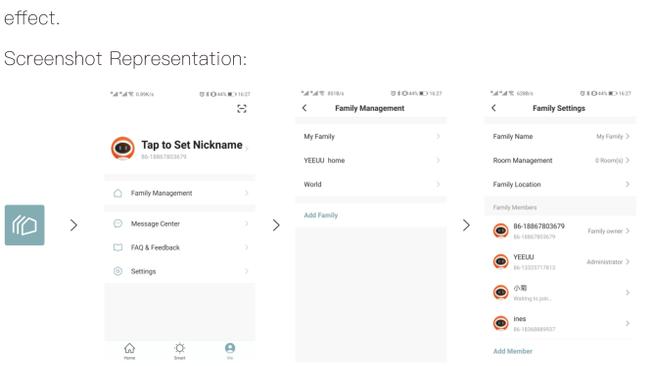


6. Click "Accept"
7. Successful
8. You can check the locks at home screen

## 6. How to input fingerprints and NFC cards for family members

After family member is added, you can input fingerprint & NFC card for family members in the family member management interface.

Screenshot Representation:

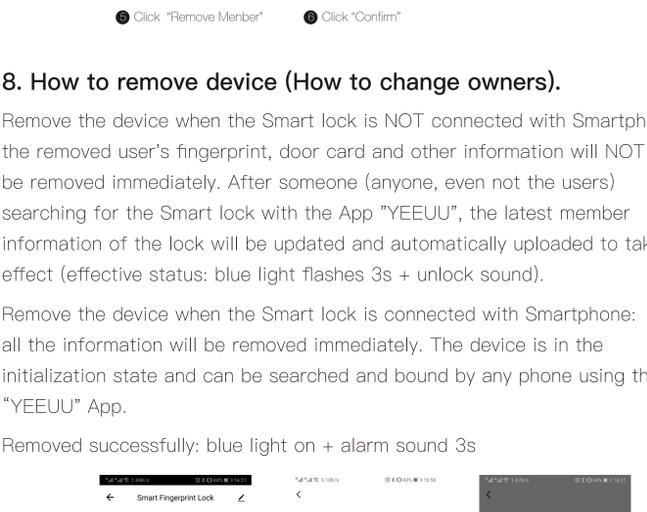


1. Open "YEEUU" App
2. Click "Member"
3. Click user
4. Click Door card or Finger to add fingerprints and NFC cards

## 7. How to remove users.

Remove the user when the Smart lock is NOT connected with Smartphone: the removed user's fingerprint, door card and other information will NOT be removed immediately. After someone (anyone, even not the users) searching for the Smart lock with the App "YEEUU", the latest member information of the lock will be updated and automatically uploaded to take effect.

Screenshot Representation:



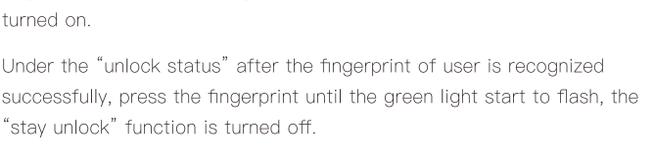
1. Open "YEEUU" App
2. Click "Me"
3. Click "My Family"
4. Click User
5. Click "Remove Member"
6. Click "Confirm"

## 8. How to remove device (How to change owners).

Remove the device when the Smart lock is NOT connected with Smartphone: the removed user's fingerprint, door card and other information will NOT be removed immediately. After someone (anyone, even not the users) searching for the Smart lock with the App "YEEUU", the latest member information of the lock will be updated and automatically uploaded to take effect (effective status: blue light flashes 3s + unlock sound).

Remove the device when the Smart lock is connected with Smartphone: all the information will be removed immediately. The device is in the initialization state and can be searched and bound by any phone using the "YEEUU" App.

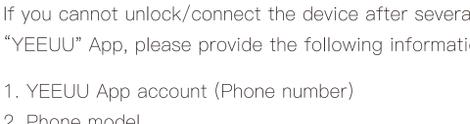
Removed successfully: blue light on + alarm sound 3s



1. Open "YEEUU" App
2. Click button
3. Click "Remove Device"
4. Click "Confirm"

## 9. How to make the lock staying "unlock status".

After the fingerprint of administrator is recognized successfully, press the fingerprint until the white light start to flash, the "stay unlock" function is turned on. Under the "unlock status" after the fingerprint of user is recognized successfully, press the fingerprint until the green light start to flash, the "stay unlock" function is turned off.



## 10. Unable to connect

If you cannot unlock/connect the device after several attempts using "YEEUU" App, please provide the following information:

1. YEEUU App account (Phone number)
2. Phone model
3. Serie number (See pic)
4. Operation video



## Frequently Asked Questions

### 1. How long will the battery last? What if run out of power?

Generally it can be used for one year. When the battery is less than 10%, it will alarm to remind you to replace the battery. If you haven't replaced the battery after the alarm, you can use it for around 100 times.

### 2. Are the batteries safe outside doors?

The battery is installed outside for easy replacement and our design is concealed, not easily discovered.

### 3. Which methods of opening doors are supported?

Fingerprint, Smartphone (App) and Door Card

### 4. What if I want more door cards?

Buy type A or B card and input it with App.

### 5. Will the fingerprint recognition surface be damaged or vandalized?

R1 smart lock uses the semiconductor fingerprint recognition module and the surface adopts the wafer plastic sealing technology with a service life of more than 1 million times. Moreover, the surface is equipped with anti-fog and dustproof capabilities. Man-made vandalism cannot be prevented.

### 6. The handle does not bounce back after installation

The handle does not spring back because the screw is too tight. You can slide the rear handle cover, slightly loosen the handle screw two or three turns, it will be normal. This will not affect the fastness of door lock.

### 7. After the battery installed the door can be open without fingerprint?

For the first time there is an opportunity to experience opening the door. Please search YEEUU Smart App as soon as possible to bind the door lock, add the search YEEUU Smart App as soon as possible to bind the door lock, please search YEEUU Smart App as soon as possible to bind the door lock, add the search YEEUU Smart App as soon as possible to bind the door lock.

### 8. How to activate and use the door card to open the door?

Check "APP Manual"

### 9. Why does it take many times to unlock with a fingerprint?

According to the feedback of other users, it is generally possible to unlock the device once or twice. It is difficult to unlock the device under the following three conditions: 1. Broken finger skin makes the fingerprint damaged; 2. Finger is sweating or wet; 3. Fingerprints are very complete concentric circles. It is recommended that you delete and re-record the fingerprint, or try to record the fingerprints of other fingers, and try to unlock again after recording.

### 10. What is the effective distance of unlocking?

Due to the influence of installation environment, mobile phone model, obstacles and other factors, under normal circumstances, the unlocked distance outside the door through mobile phone can reach 3 meters to 5 meters and inside the door is generally 2 meters to 3 meters, subject to the actual situation.

### 11. What is "stay unlock" mode?

It refers to the handle in the unlocked state, without fingerprint/door card verification and identification, directly press the handle to open the door.

### 12. How to set "stay unlock" mode?

After the fingerprint of administrator is recognized successfully, press the fingerprint until the white light start to flash, the "stay unlock" function is turned on.

Under the "unlock status" after the fingerprint of user is recognized successfully, press the fingerprint until the green light start to flash, the "stay unlock" function is turned off.

**13. If the alarm has a distance limit, can I receive the information if I am not at home?**  
When the door lock is connected with the App through Bluetooth, the corresponding record will be displayed on the phone, such as alarm record, unlock record and wrong lock record. You can only receive alerts when you connect to your phone via Bluetooth.

### 14. Can I open the door remotely?

Support to sharing permission remotely, check the "App Manual".

### 15. What should I do if I can't connect the phone to the device?

Is it too far from the door lock? Be closer to the lock and try again; If it doesn't work, please turn off connection and turn it on again or exit the App and turn it on again.