

FAQ

Please note that this is the universal FAQ list for the most car stereo models. If your problem by installation couldn't be solved according to the guide, please contact us for more help. We're always here happy to help you.

7 x 24 Technical Support

(Please always include your order number or model number when submitting inquiries.)



Support@lexxson.com



[+86 18198474786](https://wa.me/8618198474786)

The installation by professional car mechanics is recommend.

NOTE

- 1. ISO power harness:** The pin layout of the ISO power harness may vary depending on the manufacturer. You need to check the cable definition both of your car and our car stereo carefully, before you install it. If some of them are connected according to the color or shape, there may be no corresponding correctness.
- 2. Can-bus:** If you use Can-bus for your car (if included in the package), make sure you have set the Can-bus properly matched your car model. If your original car stereo didn't use Can-bus, it needn't to use Can-bus for the new car stereo either. Whether the Can-bus is needed or not, depends on your car model and car year.
- 3. ACC Wire (red):** Ignition Switch +12V
B+ Wire (yellow): Constant Power Supply +12V

Usually you can set the stereo language in Setting - System - Language & Input - Languages - long press and move the icon of Selected language to the 1. row / or just press the icon of Selected language (The operation method may differ depending on the stereo model)

Car Stereo cannot be turned on

1. Check if ACC Wire (red) and B+ Wire (yellow) were properly connected
2. Check if the ground wire was properly connected.
3. Check if the fuse is burned or missing
4. Make sure that the voltage is between 10.8V ~15.8V, and the current is greater than 5A.

ACC Wire (red): Ignition Switch +12V

B+ Wire (yellow): Constant Power Supply +12V

Radio time and stations cannot be saved

Please check whether the pins of ACC wire (color: red) and the B+ wire (color: yellow) were properly connected.

ACC Wire (red): Ignition Switch +12V

B+ Wire (yellow): Constant Power Supply +12V

Steering wheel control cannot work

For the steering wheel control function, the car stereo on some car models need to set and learn steering wheel control firstly.

If you use Can-bus for your car, make sure you have set the Can-bus properly matched your car model.

Radio stations automatic change

It may be that the TA or AF function of the RDS is enabled. If you don't want to use it, you can turn it off.

Mirror Link cannot be used

- ◆ Must use the original USB cable with data transmission function
- ◆ To open the developer options in the phone settings and ensure that the mobile phone network is unblocked
- ◆ Follow the steps in the APP to step through the steps.
- ◆ If the connection is not available, you need to provide the model number of the current mobile phone and the system software version number of the mobile phone and the machine, which can be solved by upgrading the APP.

Car stereo no sound

Maybe the speaker cable does not correspond. It is mainly the kind of loose wire docking. If some of them are connected according to the color, there may be no corresponding correctness. You need to define the speaker cable of the original car. You can only find the FL+ and FL- corresponding to the power cable. The original car's FL+, FL-, after normal, then connect to other speakers

No reversing images

- ◆ If the vehicle is in reverse state, the machine does not go to the the reversing interface, check if the reversing control line is connected to the reversing light wire.
- ◆ If it has gone to the reversing interface, but there is no image, check whether the camera's power supply and camera video output cable are connected, and the camera power supply should be connected to the reversing light.
- ◆ Check if the reverse image input port is correctly connected to the machine.



www.lexxson.com

- ◆ Check if the camera is compatible with the car stereo.
- ◆ Check if the ground wire is properly connected.